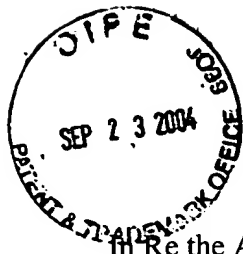


9-27-04

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

DENTON et al.

Serial No.: 09/235,065

Filed: January 21, 1999

Atty. File No.: 4366-27

For: "CALL CENTER TELEPHONE AND  
DATA FLOW CONNECTION  
SYSTEM"

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313

Dear Sir:

Applicants, through their attorneys, respectfully petition for an extension of time under 37 CFR § 1.136(a) of one (1) month to respond to the Office Action mailed on June 17, 2004, with respect to the above-identified application, thereby extending the period for response from September 17, 2004, to October 17, 2004.

Please charge Deposit Account No. 50-1602 in the amount of \$110.00 as payment for the extension fee. Please credit any overpayment or debit any underpayment to Deposit Account No. 19-1970.

Respectfully submitted,

SHERIDAN ROSS P.C.

09/28/2004 EAREGAY1 00000058 501602 09235065  
01 FC:1251 110.00 DA

By:

Douglas W. Swartz  
Registration No. 37,739  
1560 Broadway, Suite 1200  
Denver, Colorado 80202-5141  
(303) 863-9700

Date:

Sept. 23, 2004

"EXPRESS MAIL" MAILING LABEL NUMBER: EV539129965US  
DATE OF DEPOSIT: 9/23/04

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING  
DEPOSITED WITH THE UNITED STATES POSTAL SERVICE  
"EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE  
UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS  
ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX  
1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Amy S. Duarte

SIGNATURE: